



Position: **Bell Person**
Full-time, Seasonal
On Location, 383 Keltic In Road, Ingonish NS
\$15.00-16.00/Hourly + Gratuities

Who we are: Keltic Lodge is a historic resort located in the heart of Cape Breton Highlands National Park overlooking the Atlantic Ocean. Just 2 hours from Sydney, NS, and a 5-hour drive from Halifax, the resort has been welcoming guests to Cape Breton, Nova Scotia since July 1940.

What we offer:

- Competitive wages and bonuses
- Discounted green fees at Cape Breton Highlands Links, Subsidized staff accommodations and meals, staff discounts on branded merchandise and select local attractions
- Training and development to support personal & professional growth
- Career advancement opportunities within the company
- A fun place to work with an amazing team & company culture!

Monetary Bonus - An additional bonus of \$2 per hour for each hour worked will be provided to all employees after October 31st, 2023 who:

- a) Work a minimum of 500 hours for the season between May and October and
- b) Work until at least the first Saturday of September 2023.

Returning employees for the 2024 season will be eligible for the same \$2 per hour bonus structure for the 2024 season, plus an additional \$500 as a returning employee bonus.

Essential Duties (but not limited to):

- Greet and escort guests to rooms.
- Open doors and assist guests/visitors entering and leaving property.
- Inform guests of property amenities, services, and hours of operation, and local areas of interest and activities.
- Identify and explain room features to guests (e.g., use of room key, mini-bar, ice and vending areas, in-room safe, valet laundry services).
- Transport guest luggage to and from guest rooms and/or designated bell area.
- Assist guests/visitors in and out of vehicles, including assisting guests with loading/unloading luggage.

- Supply guests with directions and/or arrange transportation (e.g., taxi cab, shuttle bus, limousine/sedan service) for guests/visitors, and record advance transportation request as needed.
- Communicate parking procedures to guests/visitors.

Qualifications:

- Excellent customer service and positive energy
- Professional attitude and the ability to follow instructions
- Detail oriented and the ability to work independently
- Ability to lift up to 50lbs

Keltic Lodge at the Highlands is owned and operated by GolfNorth Properties Inc., located at 400 Golf Course Road, Conestoga, Ontario.

For more information about our company and golf courses, visit golfnorth.ca. Keltic Lodge at the Highlands is an equal opportunity employer that is committed to diversity and inclusion in the workplace. We encourage all qualified individuals to apply, including individuals from under-represented groups: Indigenous persons, vulnerable youth, newcomers, and persons with disabilities.

Apply: Please send your cover letter and resume to Anna Belz, Talent Manager, at careers@kelticlodge.ca. Please include "Bell Person" in the subject line