



Position: Player Assistant - Golf Starter/Golf Marshall

Full-time, Seasonal

On Location, Cape Breton Highland Links, 275 Keltic In Road, Ingonish Beach NS

\$15.00-17.00/Hourly

Who we are: Keltic Lodge is a historic resort located in the heart of Cape Breton Highlands National Park overlooking the Atlantic Ocean. Just 2 hours from Sydney, NS, and a 5 hour drive from Halifax, the resort has been welcoming guests to Cape Breton, Nova Scotia since July 1940.

Highland Links Golf Course rated in the top ten of golf courses in Canada is an 18-hole journey showcasing breathtaking mountain views and ocean vistas.

What we offer:

- Competitive wages and bonuses
- Discounted green fees at Cape Breton Highlands Links, subsidized staff accommodations and meals, staff discounts on branded merchandise and select local attractions
- Training and development to support personal & professional growth
- Career advancement opportunities within the company
- A fun place to work with an amazing team & company culture!

Monetary Bonus - An additional bonus of \$2 per hour for each hour worked will be provided to all employees after October 31st, 2023 who:

- a) Work a minimum of 500 hours for the season between May and October and
- b) Work until at least the first Saturday of September 2023.

Returning employees for the 2024 season will be eligible for the same \$2 per hour bonus structure for the 2024 season, plus an additional \$500 as a returning employee bonus.

Essential Duties (but not limited to):

The Starter: When working this position it is your job to get players teed off on time throughout the day. This has to be maintained to ensure the course plays in a reasonable amount of time and within the clubs expectations. The starter is responsible for welcoming and educating all levels of golfers within the rules and guidelines of the club.

Marshall: When on course the Marshall is responsible for greeting every guest politely and ensuring their experience is a positive one. They are responsible for maintaining an appropriate pace of play on the course and accommodating any customer inquiries. It is up to the Marshall to advise them of concerns and to help them, if necessary, while maintaining a friendly and professional disposition.

Player Assistants (Starters/Marshall's) are an integral part of our on-course operation and are responsible for starting, monitoring play, player safety, and ensuring that pace of play expectation is met.

- Work in conjunction with the professional staff to control and manage the flow of golf course play for members and guests in an efficient, courteous and professional manner
- Provide directions to golfers regarding course rules, etiquette, and pace of play guidelines
- Assist with directing guests to club amenities such as washrooms, food & beverage kiosks, golf shop and cart pickup and return areas
- Patrol assigned areas of the course on a regular basis; reporting any damages/deficiencies and safety concerns or policy breaches
- Ensure golfers are playing/driving in designated areas, responding to golfers' questions and/or concerns
- Assist in the maintenance of the golf course, golf equipment/carts and club house, ensuring equipment is set-up and stored properly
- Assist in the preparation of golf tournaments and day of tournament tasks
- The position requires the incumbent to display an outstanding customer service attitude at all times, in order to ensure a positive experience for the members and guests
- Other duties as assigned

Qualifications:

- Prior experience working in a golf course
- Knowledge of the rules and game of golf, and golf etiquette
- Detail oriented and excellent customer service
- Strong time management skills
- Historical knowledge of the course is an asset

Keltic Lodge at the Highlands and Cape Breton Highland Links is owned and operated by GolfNorth Properties Inc., located at 400 Golf Course Road, Conestoga, Ontario.

For more information about our company and golf courses, visit golfnorth.ca. Keltic Lodge at the Highlands is an equal opportunity employer that is committed to diversity and inclusion in the workplace. We encourage all qualified individuals to apply, including individuals from under-represented groups: Indigenous persons, vulnerable youth, newcomers, and persons with disabilities.

Apply: Please send your cover letter and resume to Anna Belz, Talent Manager, at careers@kelticlodge.ca. Please include "Golf Starter or Golf Marshall" in the subject line