

Back Shop Attendant

Keltic Lodge is a historic resort located in the heart of the magnificent Cape Breton Highlands National Park, proudly overlooking the Atlantic Ocean. Home to the #5 Golf Course in Canada and part of the Golf North family, we truly are a premier destination for hospitality, golf, and relaxation. Just 2 hours from Sydney, NS, and a 5-hour drive from Halifax, the resort has been welcoming guests to Cape Breton, Nova Scotia since July 1940.

We are looking for an active, detail-oriented **Back Shop Attendant** to join our golf operations team. You will be responsible for the seamless movement of golf bags, the pristine condition of our power cart fleet, and the cleanliness of the practice facilities. This is a high-visibility role where your efficiency and friendly personality directly impact the guest's "arrival-to-departure" experience. If you are passionate about providing world-class guest service and thrive in a fast-paced, scenic environment, we offer the unique opportunity to live, work, and grow within Canada's largest multi-course golf operator. We are seeking committed, enthusiastic team members ready to contribute to another successful season of memorable experiences for our guests.

What we offer:

- Competitive wages
- Staff golf at Cape Breton Highlands Links, subsidized staff accommodations, staff discounts on branded merchandise and select local attractions
- Family and Friends rates
- Training and development to support personal & professional growth
- Career advancement opportunities within the company
- Live and work in the stunning Cape Breton Highlands with a team of like-minded professionals.

Essential duties include, but are not limited to:

- Greet golfers upon arrival, assist with unloading bags from vehicles, and transport equipment to the staging area or assigned carts.

- Maintain the entire cart fleet. This includes washing, detailing, and sanitizing carts after every use, as well as managing the charging/fueling rotation to ensure a "ready" fleet at all times.
- Stage power carts with scorecards, pencils, sand/seed bottles, and water bottles according to resort standards.
- Manage the putting greens.
- Provide professional club cleaning services for guests after their round. Assist with the organization and security of the "Bag Storage" room.
- Maintain cleanliness around the clubhouse, bag drop area, and cart barn. This includes debris removal and basic organization of outdoor furniture.
- Work closely with the Starter and Pro Shop to ensure golfers are moving toward the first tee on time with all necessary equipment.
- Complying with the Occupational Health & Safety Act and GolfNorth Health & Safety program.

Qualifications:

- A high-energy "service" personality. You must enjoy being outdoors and interacting with guests.
- This is a physically demanding role. You must be able to lift golf bags (up to 50 lbs), jog between the staging area and the parking lot, and stand for long shifts.
- A valid driver's license is required to operate power carts and utility vehicles safely.
- Must be able to work early mornings (opening the range) or late evenings (closing the cart barn), including weekends and holidays.
- Pride in keeping equipment spotless and organized.
- Ability to remain on your feet for extended periods and assist with golf clubs if needed.

Language Requirements:

- **Fluency in English** (written and verbal) is required for all positions to ensure effective communication across the resort.
- **Proficiency in French** or other languages (e.g., German, Spanish, Mandarin) is considered a **significant asset** for customer-facing roles.

Working Conditions:

- Bending, balance, lifting (up to 50 lbs.), extended periods of standing
- Ability to remain on your feet for extended periods.

Application question(s):

- Would you be able to reliably commute to Ingonish Beach, NS B0C 1L0 for this job? If you are unable to reliably commute, are you planning to relocate?
- If No to the above, do you require housing accommodations?

Visa Requirements: Must be legally authorized to work in Canada. The hotel is unable to assist candidates in obtaining Canadian work authorization.

To Apply:

Please submit your resume and cover letter to careers@kelticlodge.ca