

## **Bartender**

Keltic Lodge is a historic resort located in the heart of the magnificent Cape Breton Highlands National Park, proudly overlooking the Atlantic Ocean. Home to the #5 Golf Course in Canada and part of the Golf North family, we truly are a premier destination for hospitality, golf, and relaxation. Just 2 hours from Sydney, NS, and a 5-hour drive from Halifax, the resort has been welcoming guests to Cape Breton, Nova Scotia since July 1940.

We are looking for professional, high-energy Bartenders to join our team at Keltic Lodge. The ideal candidate will provide an exceptional guest experience by crafting high-quality beverages, maintaining an engaging atmosphere, and upholding our standards of excellence. You will be the face of our bar service, requiring a blend of mixology expertise and refined interpersonal skills. If you are passionate about providing world-class guest service and thrive in a fast-paced, scenic environment, we offer the unique opportunity to live, work, and grow within Canada's largest multi-course golf operator. We are seeking committed, enthusiastic team members ready to contribute to another successful season of memorable experiences for our guests.

### **What we offer:**

- Competitive wages
- Gratuity program
- Staff golf at Cape Breton Highlands Links, subsidized staff accommodations, staff discounts on branded merchandise and select local attractions
- Family and Friends rates
- Training and development to support personal & professional growth
- Career advancement opportunities within the company
- A fun place to work with an amazing team & company culture!

### **Essential duties include, but are not limited to:**

- Prepare and serve a variety of alcoholic and non-alcoholic beverages (cocktails, wine, craft beer, and specialty coffees) according to standard recipes and resort specifications.
- Greet guests promptly and warmly, provide detailed knowledge of our drink and food menus, and offer personalized recommendations.
- Explain how various menu items are prepared, describing ingredients and cooking methods
- Fulfill drink orders for the dining room servers accurately and efficiently to ensure a seamless guest experience across the property.
- Prepare checks in point-of-sale system
- Manage the Point of Sale (POS) system, process payments, and maintain an accurate cash drawer.
- Remove dishes and glasses from tables or counters, and take them to kitchen for cleaning
- Maintain a clean, organized, and fully stocked bar area at all times.
- Perform opening and closing duties, including inventory counts and restocking supplies.
- Respond to guest complaints in a timely manner
- Keep immediate supervisor fully informed of all problems or matters requiring his or her attention
- Ensure compliance with all local liquor laws, and health & sanitation regulations
- Accurately complete daily cash out report
- Complying with the Occupational Health & Safety Act and GolfNorth Health & Safety program.

#### **Qualifications:**

- Minimum 1–2 years of experience in a fast-paced or upscale hospitality environment.
- Strong knowledge of classic cocktails, spirits, wine, and beer.
- Ability to multitask under pressure while maintaining a positive, professional demeanor.
- Excellent communication and "people" skills.
- Positive Individual who is teamwork-oriented and committed to working in a fun fast paced environment
- Smart Serve Certification
- Minimum 18 years of age

#### **Language Requirements:**

- **Fluency in English** (written and verbal) is required for all positions to ensure effective communication across the resort.
- **Proficiency in French** or other languages (e.g., German, Spanish, Mandarin) is considered a **significant asset** for customer-facing roles.

**Working Conditions:**

- Bending, balance, lifting (up to 30 lbs.), extended periods of standing

**Application question(s):**

- Would you be able to reliably commute to Ingonish Beach, NS B0C 1L0 for this job? If you are unable to reliably commute, are you planning to relocate?
- If No to the above, do you require housing accommodations?

**Visa Requirements:** Must be legally authorized to work in Canada. The hotel is unable to assist candidates in obtaining Canadian work authorization.

**To Apply:**

Please submit your resume and cover letter to [careers@kelticlodge.ca](mailto:careers@kelticlodge.ca)