

## **Laundry Attendant**

Keltic Lodge is a historic resort located in the heart of the magnificent Cape Breton Highlands National Park, proudly overlooking the Atlantic Ocean. Home to the #5 Golf Course in Canada and part of the Golf North family, we truly are a premier destination for hospitality, golf, and relaxation. Just 2 hours from Sydney, NS, and a 5-hour drive from Halifax, the resort has been welcoming guests to Cape Breton, Nova Scotia since July 1940.

We are seeking a hardworking and efficient Laundry Attendant to manage the resort's linen operations. You will be responsible for the high-volume processing of towels, bed linens, napkins, and tablecloths. Your goal is to ensure that the Housekeeping and Food & Beverage teams always have a steady supply of crisp, clean, and perfectly folded linens to meet our luxury standards. If you are passionate about providing world-class guest service and thrive in a fast-paced, scenic environment, we offer the unique opportunity to live, work, and grow within Canada's largest multi-course golf operator. We are seeking committed, enthusiastic team members ready to contribute to another successful season of memorable experiences for our guests.

### **What we offer:**

- Competitive wages
- Staff golf at Cape Breton Highlands Links, subsidized staff accommodations, staff discounts on branded merchandise and select local attractions
- Family and Friends rates
- Training and development to support personal & professional growth
- Career advancement opportunities within the company
- Live and work in the stunning Cape Breton Highlands with a team of like-minded professionals.

### **Essential duties include, but are not limited to:**

- Sort all incoming soiled linens by fabric type, color, and degree of staining. Inspect items for damage or permanent stains, diverting them for special treatment or retirement.
- Operate industrial washers and dryers, ensuring the correct chemical settings and water temperatures are used for different fabric types (e.g. delicate spa robes vs. heavy-duty kitchen towels).
- Operate industrial ironers for bed sheets and table linens to ensure a "crisp" professional finish. Fold all items neatly according to resort standards.
- Identify and treat tough stains using appropriate safe chemicals before the washing cycle begins.
- Organize clean linens on shelving for pickup by Room Attendants and F&B staff. Assist in conducting monthly linen inventory counts to track "par" levels.
- Clean lint traps and perform basic daily cleaning of laundry equipment. Report any mechanical issues or unusual noises immediately to the Maintenance team.
- Handle laundry detergents and sanitizing chemicals safely, following all WHMIS protocols and using proper personal protective equipment (PPE).
- Complying with the Occupational Health & Safety Act and GolfNorth Health & Safety program.

#### **Qualifications:**

- 1 year of hotel experience preferred, but we are willing to train candidates with a strong work ethic and basic guest service knowledge.
- Ability to stand for long periods in a warm, humid environment. Ability to lift and move large bags of laundry (up to 40 lbs) and push heavy linen carts.
- Ability to spot small stains or tears that would compromise the guest experience.
- Ability to maintain a high-paced workflow to keep up with the "turnover" demands of the resort.
- Strong communication skills to coordinate with Housekeeping and Food & Beverage departments regarding urgent linen needs.
- A valid license is required for operating property vehicles.

#### **Language Requirements:**

- **Fluency in English** (written and verbal) is required for all positions to ensure effective communication across the resort.
- **Proficiency in French** or other languages (e.g., German, Spanish, Mandarin) is considered a **significant asset** for customer-facing roles.

**Working Conditions:**

- Bending, balance, lifting (up to 40 lbs), extended periods of standing
- Ability to remain on your feet for extended periods.

**Application question(s):**

- Would you be able to reliably commute to Ingonish Beach, NS B0C 1L0 for this job? If you are unable to reliably commute, are you planning to relocate?
- If No to the above, do you require housing accommodations?

**Visa Requirements:** Must be legally authorized to work in Canada. The hotel is unable to assist candidates in obtaining Canadian work authorization.

**To Apply:**

Please submit your resume and cover letter to [careers@kelticlodge.ca](mailto:careers@kelticlodge.ca)